## FIRST AMENDED COMPLAINT

RECEIVED)

# BEFORE THE STATE OF NEVADA BARBER'S HEALTH & SANITATION BOARD

STATE BOARD OF NEVADA BARBER'S HEALTH & SANITATION BOARD,

Petitioner,

VS.

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ROYAL BYRON (Personal Barber License No. 428, Instructor License No. 044, Owner/Operator of Nevada's First Barber School, License No. 020, Owner/Operator of The Art of Barbers School, License No. 021)

Respondent.

Case No. C-2022-0001

FIRST AMENDED COMPLAINT AND NOTICE OF HEARING

Joe Foley, Vice President for the State Board of Nevada Barber's Health, and Sanitation Board ("Board"), submits this Amended complaint for disciplinary action against ROYAL BYRON, Personal Barber License No. 428, Instructor License No. 044, Owner/Operator of Nevada's First Barber School, License No. 020, Owner/Operator of The Art of Barbers School, License No. 021 ("Respondent"). The hearing will be held pursuant to Chapter 233B, Chapter 643 of the Nevada Revised Statutes ("NRS") and Chapter 643 of the Nevada Administrative Code ("NAC"). The purpose of the hearing is to consider the allegations stated below and to determine if the Respondent should be subject to an administrative penalty as set forth in NRS 643.185 and/or NRS 643.1717 and/or NAC 643.521 and/or NAC 643.780 and/or NRS.622.400, and the discipline to be imposed, if violations of law are proven.

### I. JURISDICTION

1. Respondent was at all relevant times mentioned in this Complaint licensed by the Board to practice as a barber, to practice as an instructor, to own/operate the barber school "Nevada's First Barber School" and to own/operate the barber school,

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"The Art of Barbers School".

- 2. As a licensed barber, Respondent did engage in the business and practice of barbering and is therefore subject to the jurisdiction of the Board and the provisions of NRS Chapter 643 and NAC Chapter 643.
- 3. As a licensed barber school owner, Respondent did engage in the business and practice in instruction of applicants approved by the Board to enroll in barber school and is therefore subject to the jurisdiction of the Board and the provisions of NRS Chapter 643 and NAC Chapter 643.
- 4. Pursuant to NRS Chapter 643, the Board is vested with the sole discretion to discipline barbering establishments and licensees of barbering.

### II. FACTUAL ALLEGATIONS

- 5. Respondent ("ROYAL BYRON") was at the relevant times mentioned in this Complaint and Notice of Hearing, licensed by the Board as a personal barber, instructor, and owner/operator of "Nevada's First Barber School" and "The Art of Barber's School and subject to the jurisdiction of the Board and the provision of NRS Chapter 643 and NAC Chapter 643.
- 6. On or about June 22, 1993, Respondent received a license to practice as a personal barber. On or about December 2, 2000, Respondent received a license to practice as an instructor. Moreover, at all times material to this Complaint and Notice of Hearing, Respondent maintained licensure as a personal barber (license set to expire on April 1, 2024), instructor (license set to expire on April 3, 2023) and owner/operator of "Nevada's First Barber School" and "The Art of Barber's School" (licenses set to expire April 1, 2023).
- 7. On or about August 6, 2021, Respondent implemented a rule requiring students enrolled in either "Nevada's First Barber School" or "The Art of Barber's School" to seek out patrons and/or members of the public and solicit barbering services. ("Exhibit A"; "Exhibit D"; "Exhibit E") Also, Respondent required students to drive

their vehicles to seek, solicit, and transport homeless members of the public in their vehicles to either of Respondent's schools for barbering services, in an effort to receive hours. ("Exhibit A"; "Exhibit D"; "Exhibit E"). Moreover, any student's refusal to seek patrons and/or members of the public resulted in immediate disciplinary action including forfeiture of earned hours, suspension and/or expulsion. ("Exhibit A"; "Exhibit D"; "Exhibit E") At no time material to this Complaint and Notice was Respondent authorized to implement the aforementioned disciplinary action by the Board.

- 8. On or about August 6, 2021, Respondent implemented a rule requiring students enrolled in either "Nevada's First Barber School" or "The Art of Barber's School" to reuse unlaundered stained towels previously contaminated from prior use on a patron/member of the public. ("Exhibit A"- "Exhibit E") Also, students were required to reuse disinfectant customarily known as "barbicide" on patrons/member of the public. While customary in barbering to dispose of disinfectant and/or any equivalent daily, Respondent required students to routinely use the same disinfectant on many patrons/members of the public for several months. Moreover, any student's refusal to reuse the disinfectant subjected the student(s) to immediate disciplinary action including forfeiture of earned hours, suspension and/or expulsion. ("Exhibit A"- "Exhibit E") At no time material to this Complaint and Notice was Respondent authorized to implement the aforementioned disciplinary action by the Board.
- 9. On or about August 6, 2021, Respondent implemented a rule requiring students enrolled in either "Nevada's First Barber School" or "The Art of Barber's School" to bring their own soap/detergent to service patrons/members of the public. At all times material to the Complaint/Notice of Hearing soap, detergent or functioning lather soap dispensers were never provided by the Respondent to students at either school. ("Exhibit A"- "Exhibit E") Moreover, any students' failure to bring their own soap/detergent subjected the student(s) to immediate disciplinary action including

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forfeiture of earned hours, suspension and/or expulsion. ("Exhibit A"- "Exhibit E") Additionally, any student's attempt to bring their own lathering agent subjected the student(s) to immediate disciplinary action including forfeiture of earned hours, suspension and/or expulsion. ("Exhibit D"). At no time material to the Complaint and Notice was the Respondent authorized to implement the aforementioned disciplinary action by the Board.

- On or about August 6, 2021, Respondent implemented a protocol notifying 10. students enrolled in either "Nevada's First Barber School" or "The Art of Barber's School" of forfeiture of hours, suspensions, expulsions, and reinstatement following expulsions via email. ("Exhibit A"- "Exhibit E"). At all times material to this Complaint and Notice, any students permitted to be reinstated in either of Respondent's schools were required to pay a reinstatement fee of \$500. ("Exhibit A"- "Exhibit E"). Additionally, at all times material to this Complaint and Notice, students previously suspended over a period of two (2) days or expelled were never notified of their right to an appeal. ("Exhibit A"; "Exhibit "C"; "Exhibit D"; "Exhibit E"). Moreover, with the exception of one student (regarding expulsion only), at all times material to this Complaint and Notice, the Board was never made aware of any suspensions, expulsions and/or reinstatement following expulsions via email. ("Exhibit A"; "Exhibit C"- "Exhibit E"). Furthermore, at no time material to the Complaint and Notice of Hearing was the Board ever made aware of the Respondents' unauthorized protocol regarding forfeiture of student hours. ("Exhibit A"- "Exhibit E").
- 11. On or about June 8, 2022, the Board began receiving petitions/complaints alleging numerous violations committed by the Respondent and his agents/employees in his capacity as personal barber, instructor, and owner/operator of two barber schools. ("Exhibit A"- "Exhibit E").
- 12. During June 8, 2022- July 6, 2022, the Board received additional petitions/complaints alleging similar violations to petitions/complaints received on

June 8th, 2022. ("Exhibit A"- "Exhibit E"). On July 6, 2022, the undersigned board member was assigned to investigate the allegations.

- 13. On July 16, 2022, Royal Byron was served a copy of the Complaint and Exhibits "A"- "E". (Exhibit F). On July 18, 2022, in an apparent retaliatory response to complaints provided by current/former students, Mr. Byron immediately emailed those students who filed petitions/complaints notifying them that they are now "withdrawn" from the "Nevada First Barber School" or "The Art of Barbers School." ("Exhibit G; First Supplement to Exhibit B; First Supplement to Exhibit C; First Supplement to Exhibit D; First Supplement to Exhibit E).
- 14. Additionally, the emails list "conflict of interest" as the reason for the students' "withdrawal". ("Exhibit G; First Supplement to Exhibit B; First Supplement to Exhibit C; First Supplement to Exhibit D; First Supplement to Exhibit E") However, at no time material to this First Amended Complaint and Notice did Mr. Byron verify this "conflict of interest" finding with the Board before issuing immediate disciplinary action. At no time material to this First Amended Complaint did Mr. Byron attempt to exercise alternative options regarding the placements of those students who filed complaints/petitions until this matter was resolved. Also, at no time material to this First Amended Complaint and Notice was Mr. Byron otherwise authorized by the Board to issue immediate disciplinary action.
- 15. Furthermore, the language of the "withdrawal" letters submitted to each student/former student who filed a petition/complaint appear to be vague and ambiguous as the reason for "withdrawal". Despite this, all letters were forwarded to the Board without additional clarification ("Exhibit G; First Supplement to Exhibit B; First Supplement to Exhibit C; First Supplement to Exhibit D; First Supplement to Exhibit E).
- 16. Moreover, in an enforcement of Mr. Byron's order, Mr. Ray Lewis escorted those students who filed complaints/petitions off the "Art of Barbers school" premises

and with his signature forwarded the withdrawal package to the Board on Mr. Byron's behalf. Additionally, in an enforcement of Mr. Byron's order, Mr. Henry Dollar escorted students who filed complaints/petitions off the "Nevada First Barber School" premises and forwarded the withdrawal package to the Board on Mr. Byron's behalf.

### III. <u>VIOLATIONS</u>

### First Claim for Relief

- 17. Paragraphs 1-16 are incorporated here by reference.
- 18. Respondent is subject to discipline before the Board pursuant to NRS 643.200(b) and NRS 643.200(f) for (1) failing to properly relaunder towels and/or instruct his students to relaunder towels that are used on patrons/members of the public and (2) failing to properly immerse and/or instruct his students to properly immerse all barbering utensils used on patrons/members of the public in either boiling water, a solution of 2 percent carbolic acid, or its equivalent after daily use.

### Second Claim for Relief

- 19. Paragraphs 1-16 are incorporated here by reference.
- 20. Respondent is subject to discipline before the Board pursuant to NAC 643.355(1)-(2) and NAC 643.355(4) for (1) failing to properly clean and/or instruct his students to properly clean implements/utensils used on patrons/members of the public; (2) failing to use soap or detergent on implements/utensils after daily use on patrons/members of the public; (3) failing to provide students soap or detergent to students for implements/utensils used on patrons/members of the public; (4) instructing students to "sanitize" utensils with only water before and after daily use on patrons/members of the public; (5) reusing and/or requiring students to reuse

contaminated disinfectant after greater than one day on a patron/member of the public not in accordance with instructions on the manufacturer's label and (6) reusing and/or requiring students to reuse implements/utensils previously placed in disinfectant but not sanitized with boiling water, solution of 2 percent carbolic acid, or its equivalent.

### Third Claim for Relief

- 21. Paragraphs 1-16 are incorporated here by reference.
- 22. Respondent is subject to discipline before the Board pursuant to NAC 643.570 for failing to comply with the requirements of NAC 643.355 when Respondent (1) failed to properly clean and/or instruct his students to properly clean implements/utensils used on patrons/members of the public; (2) failed to use soap or detergent on implements/utensils before use on patrons/members of the public; (3) failed to provide students soap or detergent to students for implements/utensils used on patrons/members of the public; (4) instructed students to "sanitize" utensils with only water before and after use on patrons/members of the public; (5) reused and/or required students to reuse contaminated disinfectant after use on a patron/member of the public not in accordance with instructions on the manufacturer's label and (6) reused and/or required students to reuse implements/utensils previously placed in disinfectant greater than one day but not sanitized with boiling water, solution of 2 percent carbolic acid, or its equivalent.

### Fourth Claim for Relief

23. Paragraphs 1-16 are incorporated here by reference.

24. Respondent is subject to discipline before the Board pursuant to NAC 643.620(1) for (1) failing to provide properly functioning lathering machines for every two barber's chairs in either of Respondent's barber schools and/or (2) failing to replenish any lathering machines in either of Respondent's schools with the required soap/detergent.

### Fifth Claim for Relief

- 25. Paragraphs 1-16 are incorporated here by reference.
- 26. Respondent is subject to discipline before the Board pursuant to NAC 643.710(1)(a)(b) by failing to provide (1) adequate records of dates and hours of attendance of students enrolled, suspended, expelled, or previously expelled and later permitted to reenter in Respondent's schools and (2) adequate records of all hours devoted by Respondent's students in the classroom, including those suspended, expelled, or previously expelled and later permitted to reenter.

### Sixth Claim for Relief

- 27. Paragraphs 1-16 are incorporated here by reference.
- 28. Respondent is subject to discipline before the Board pursuant to NAC 643.690(1)(2)(a) for (1) ordering the suspension or expulsion of students enrolled in either the "Nevada's First Barber School" or the "Art of Barbers School" without providing notice to each student of his or her right to appeal the action pursuant to NAC 643.700 and (2) ordering the suspension or expulsion of students enrolled in either the "Nevada's First Barber School" or the "Art of Barbers School" for a period greater than two (2) days without written notice of the action, and/ or written notice of the

reasons for the action, and/or written notice of the date in which the student may reenter either barber school.

### Seventh Claim for Relief

- 29. Paragraphs 1-16 are incorporated here by reference.
- 30. Respondent is subject to discipline before the Board pursuant to NAC 643.680(2) when Respondent adopted and enforced rules outside the scope of NRS 643 and/or NAC 643 that governed the conduct of students enrolled in either of Respondent's schools without Board approval and (2) when Respondent enforced rules either outside the scope of NRS 643 and/or NAC 643 or within the scope NRS 643 and/or NAC 643, but enforced said rules in an arbitrary and capricious manner without Board approval.

### Eighth Claim for Relief

- 31. Paragraphs 1-16 are incorporated here by reference.
- 32. Respondent is subject to discipline before the Board pursuant to NAC 643.177(e) for failing to comply with the provisions of NRS 643.200(b), and/or NRS 643.200(f), and/or NAC 643.355(1)-(2), and/or NAC 643.355(4), and/or NAC 643.620(1), and/or NAC 643.710(1)(a)(b), and/or NAC 643.690(1)(2)(a) and/or NAC 643.680(2) in Respondent's ownership and operation of the "Nevada's First Barber School" and/or the "Art of Barbers School".

### Ninth Claim for Relief

33. Paragraphs 1-16 are incorporated here by reference.

34. Respondent is subject to discipline before the Board pursuant to NAC 643.1716 for (1) failing to comply with the requirements of NRS 643.200(b), and/or NRS 643.200(f) pertaining to the relaundering of towels used on patrons/members of the public and sanitation of implements/utensils used on patrons/members of the public as a licensed barber, and/or licensed instructor and/or licensed barber school owner, (2) failing to comply with the regulations adopted by the board, including NAC 643.355(1)-(2), and/or NAC 643.355(4), and/or NAC 643.620(1), and/or NAC 643.710(1)(a)(b), and/or NAC 643.690(1)(2)(a) and/or NAC 643.680(2) as a licensed barber, and/or licensed instructor and/or licensed barber school owner.

### Tenth Claim for Relief

- 35. Paragraphs 1-16 are incorporated here by reference.
- 36. Respondent is subject to discipline before the Board pursuant to NRS 643.185(1)(a) and NRS 643.185(1)(c) for (1) violating NRS 643.200(b), and/or NRS 643.200(f), and/or NAC 643.355(1)-(2), and/or NAC 643.355(4), and/or NAC 643.620(1), and/or NAC 643.710(1)(a)(b), and/or NAC 643.690(1)(2)(a) and/or NAC 643.680(2) as a licensed barber, licensed instructor, and/or licensed barber school owner.

### IV. DISCIPLINE AUTHORIZED

- 37. NRS 643.185 provides the grounds for disciplinary action, authorized disciplinary action, and provides as follows:
  - 1. The following are grounds for disciplinary action by the Board:
    - (a) Violation by any person licensed pursuant to the provisions of this chapter of any provision of this chapter or the regulations adopted by the Board.
    - (b) Conviction of a felony relating to the practice of barbers.
    - (c) Malpractice or incompetency.
    - (d) Continued practice by a person knowingly having an infectious or

7. Each violation discovered upon inspection constitutes a separate count for the purposes of imposing the fines set forth in this section.

### V. RELIEF SOUGHT

- 41. Based upon the allegations contained herein, the Investigating Board Member prays for relief as follows:
  - a. That the Board takes action against Respondent's personal barber license pursuant to NRS 643.185(1)(2)(b) by revoking the Respondent's license for no less than one (1) year. It is further requested that only upon completion of the one (1) year revocation period and upon the filing of a formal petition by Respondent to the Board, will the Board then consider for possible action the reinstatement of Respondent's personal barber license.
  - b. That the Board takes action against Respondent's instructor license pursuant to NRS 643.185(1)(2)(b) by revoking the Respondent's license for no less than one (1) year. It is further requested that only upon completion of the one (1) year revocation period <u>and</u> upon the filing of a formal petition by Respondent the Board, will the Board then consider for possible action the reinstatement of Respondent's instructor license.
  - c. That the Board takes action against Respondent's license to operate "Nevada's First Barber School" and Respondent's license to operate "The Art of Barbers School" pursuant to NRS 643.185(1)(2)(b) by revoking <u>each</u> license for no less than one (1) year. It is further requested that only upon completion of the one (1) year revocation period\_<u>and</u> upon the filing of a formal petition by Respondent to the Board, will the Board then consider for possible action the reinstatement of Respondent's license to operate "Nevada's First Barber School" and Respondent's license to operate "The Art of Barbers School".
  - d. That pursuant to NRS 643.185(1)(2)(c) the Board impose an

administrative fine up to \$1,000.00 for each violation of NRS 643 and for each violation of NAC 643 for a total administrative fine of \$10,000.00.

- e. That pursuant to NRS Chapter 622, the Board imposes the costs of the proceeding upon Respondent, including investigative costs and attorneys' fees, if the Board otherwise imposes discipline on Respondent.
- f. Further, the Investigating Board Member requests that the Board take such disciplinary action as it deems proper and just under the circumstances.

### VI. NOTICE OF HEARING

PLEASE TAKE NOTICE that a disciplinary hearing has been set to consider the Administrative Complaint against the above-named Respondent in accordance with Chapters 233B and 643 of the Nevada Revised Statutes and Chapter 643 of the Nevada Administrative Code.

THE HEARING WILL TAKE PLACE on August 15, 2022, commencing at 9:00 a.m., or as soon thereafter as the Board is able to hear the matter, at Comfort Inn & Suites, located at 475 Marks Street, Henderson, Nevada 89014; Room: Sierra Mojave Meeting Room.

Your hearing may be continued until later in the day or postponed to an alternative date should unforeseen circumstances occur. It is your responsibility to be present when your case is called. If you are not present when your hearing is called, a default may be entered against you and the Board may decide the case as if all allegations in the complaint were true. If you have any questions, please call Antinette Maestas, Secretary/Treasurer at 702-456-4769.

YOUR RIGHTS AT THE HEARING: except as mentioned below, the hearing is an open meeting under Nevada's Open Meeting Law and may be attended by the public. After the evidence and arguments, the Board may

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conduct a closed meeting to discuss your alleged misconduct or professional competence. A verbatim record will be made by a certified court reporter. You are entitled to a copy of the transcript of the open and closed portions of the meeting, although you must pay for the transcription.

As the Respondent, you are specifically informed that you have the right to appear and be heard in your defense, either personally or through your counsel of choice. At the hearing, the Board has the burden of proving the allegations in the complaint and will call witnesses and present evidence against you. You have the right to respond and to present relevant evidence and argument on all issues involved. You have the right to call and examine witnesses, introduce exhibits, and cross-examine opposing witnesses on any matter relevant to the issues involved.

You have the right to request that the Board issue subpoenas to compel witnesses to testify and/or evidence to be offered on your behalf. In making the request, you may be required to demonstrate the relevance of the witnesses' testimony and/or evidence.

Other important rights you have are listed in NRS 643.010 through 643.240 NRS Chapter 233B, and NAC 643.005 through 643.780. The purpose of the hearing is to determine if the Respondent has violated NRS 643 and/or NAC 643 and if the allegations contained herein are substantially proven by the evidence presented and to further determine what administrative penalty, if any, is to be assessed against the Respondent, pursuant to NRS 643.185 and/or NRS 643.1717 and/or NAC 643.521 and/or NAC 643.780 and/or NRS.622.400.

DATED this 20th day of July, 2022

By: \_/s/Joe Foley Joe Foley **Investigating Board Member** 

1	CERTIFICATE OF SERVICE
2	I certify that I am an employee of the State Board of Nevada Barber's Health &
3	Sanitation Board, and that on July 21, 2022, I submitted for personal service via Process
4	Server, a true and correct copy of the foregoing FIRST AMENDED COMPLAINT AND
5	NOTICE OF HEARING, addressed to the following:
6	line for the formwing.
7	ROYAL BYRON Nevada's First Barber School
8	1401 N. Decatur Boulevard, Suite 8 & 9
9	Las Vegas, Nevada 89169
10	ROYAL BYRON
11	The Art of Barbers School 3528 Maryland Parkway Suite: 3610
12	Las Vegas, Nevada 89169
13	Chere Old Marster
14	An Employee of the
15	State Board of Nevada Barber's Health & Sanitation Board
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#### SECOND AMENDED COMPLAIN

BEFORE THE STATE OF NEVADA BARBER'S HEALTH & SANITATION BOARD

STATE BOARD OF NEVADA BARBER'S HEALTH & SANITATION BOARD.

Petitioner.

VS.

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ROYAL BYRON (Personal Barber License No. 428, Instructor License No. 044, Owner/Operator of Nevada's First Barber School, License No. 020, Owner/Operator of The Art of Barbers School, License No. 021)

Respondent.

Case No. C-2022-0001

#### SECOND AMENDED COMPLAINT AND NOTICE OF HEARING

Joe Foley, Vice President for the State Board of Nevada Barber's Health, and Sanitation Board ("Board"), submits this Amended complaint for disciplinary action against ROYAL BYRON, Personal Barber License No. 428, Instructor License No. 044, Owner/Operator of Nevada's First Barber School, License No. 020, Owner/Operator of The Art of Barbers School, License No. 021 ("Respondent"). The hearing will be held pursuant to Chapter 233B, Chapter 643 of the Nevada Revised Statutes ("NRS") and Chapter 643 of the Nevada Administrative Code ("NAC"). The purpose of the hearing is to consider the allegations stated below and to determine if the Respondent should be subject to an administrative penalty as set forth in NRS 643.185 and/or NRS 643.1717 and/or NAC 643.521 and/or NAC 643.780 and/or NRS.622.400, and the discipline to be imposed, if violations of law are proven.

#### I. JURISDICTION

1. Respondent was at all relevant times mentioned in this Complaint licensed by the Board to practice as a barber, to practice as an instructor, to own/operate the barber school "Nevada's First Barber School" and to own/operate the barber school,

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"The Art of Barbers School".

- 2. As a licensed barber, Respondent did engage in the business and practice of barbering and is therefore subject to the jurisdiction of the Board and the provisions of NRS Chapter 643 and NAC Chapter 643.
- 3. As a licensed barber school owner, Respondent did engage in the business and practice in instruction of applicants approved by the Board to enroll in barber school and is therefore subject to the jurisdiction of the Board and the provisions of NRS Chapter 643 and NAC Chapter 643.
- 4. Pursuant to NRS Chapter 643, the Board is vested with the sole discretion to discipline barbering establishments and licensees of barbering.

#### II. <u>FACTUAL ALLEGATIONS</u>

- 5. Respondent ("ROYAL BYRON") was at the relevant times mentioned in this Complaint and Notice of Hearing, licensed by the Board as a personal barber, instructor, and owner/operator of "Nevada's First Barber School" and "The Art of Barber's School and subject to the jurisdiction of the Board and the provision of NRS Chapter 643 and NAC Chapter 643.
- 6. On or about June 22, 1993, Respondent received a license to practice as a personal barber. On or about December 2, 2000, Respondent received a license to practice as an instructor. Moreover, at all times material to this Complaint and Notice of Hearing, Respondent maintained licensure as a personal barber (license set to expire on April 1, 2024), instructor (license set to expire on April 3, 2023) and owner/operator of "Nevada's First Barber School" and "The Art of Barber's School" (licenses set to expire April 1, 2023).
- 7. On or about August 6, 2021, Respondent implemented a rule requiring students enrolled in either "Nevada's First Barber School" or "The Art of Barber's School" to seek out patrons and/or members of the public and solicit barbering services. ("Exhibit A"; "Exhibit D"; "Exhibit E") Also, Respondent required students to drive

their vehicles to seek, solicit, and transport homeless members of the public in their vehicles to either of Respondent's schools for barbering services, in an effort to receive hours. ("Exhibit A"; "Exhibit D"; "Exhibit E"). Moreover, any student's refusal to seek patrons and/or members of the public resulted in immediate disciplinary action including forfeiture of earned hours, suspension and/or expulsion. ("Exhibit A"; "Exhibit D"; "Exhibit E") At no time material to this Complaint and Notice was Respondent authorized to implement the aforementioned disciplinary action by the Board.

- 8. On or about August 6, 2021, Respondent implemented a rule requiring students enrolled in either "Nevada's First Barber School" or "The Art of Barber's School" to reuse unlaundered stained towels previously contaminated from prior use on a patron/member of the public. ("Exhibit A"- "Exhibit E") Also, students were required to reuse disinfectant customarily known as "barbicide" on patrons/member of the public. While customary in barbering to dispose of disinfectant and/or any equivalent daily, Respondent required students to routinely use the same disinfectant on many patrons/members of the public for several months. Moreover, any student's refusal to reuse the disinfectant subjected the student(s) to immediate disciplinary action including forfeiture of earned hours, suspension and/or expulsion. ("Exhibit A"-"Exhibit E") At no time material to this Complaint and Notice was Respondent authorized to implement the aforementioned disciplinary action by the Board.
- 9. On or about August 6, 2021, Respondent implemented a rule requiring students enrolled in either "Nevada's First Barber School" or "The Art of Barber's School" to bring their own soap/detergent to service patrons/members of the public. At all times material to the Complaint/Notice of Hearing soap, detergent or functioning lather soap dispensers were never provided by the Respondent to students at either school. ("Exhibit A"- "Exhibit E") Moreover, any students' failure to bring their own soap/detergent subjected the student(s) to immediate disciplinary action including

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- 10. On or about August 6, 2021, Respondent implemented a protocol notifying students enrolled in either "Nevada's First Barber School" or "The Art of Barber's School" of forfeiture of hours, suspensions, expulsions, and reinstatement following expulsions via email. ("Exhibit A"- "Exhibit E"). At all times material to this Complaint and Notice, any students permitted to be reinstated in either of Respondent's schools were required to pay a reinstatement fee of \$500. ("Exhibit A"- "Exhibit E"). Additionally, at all times material to this Complaint and Notice, students previously suspended over a period of two (2) days or expelled were never notified of their right to an appeal. ("Exhibit A"; "Exhibit "C"; "Exhibit D"; "Exhibit E"). Moreover, with the exception of one student (regarding expulsion only), at all times material to this Complaint and Notice, the Board was never made aware of any suspensions, expulsions and/or reinstatement following expulsions via email. ("Exhibit A"; "Exhibit C"- "Exhibit E"). Furthermore, at no time material to the Complaint and Notice of Hearing was the Board ever made aware of the Respondents' unauthorized protocol regarding forfeiture of student hours. ("Exhibit A"- "Exhibit E").
- 11. On or about June 8, 2022, the Board began receiving petitions/complaints alleging numerous violations committed by the Respondent and his agents/employees in his capacity as personal barber, instructor, and owner/operator of two barber schools. ("Exhibit A"- "Exhibit E").
- 12. During June 8, 2022- July 6, 2022, the Board received additional petitions/complaints alleging similar violations to petitions/complaints received on

June 8th, 2022. ("Exhibit A"- "Exhibit E"). On July 6, 2022, the undersigned board member was assigned to investigate the allegations.

- 13. On July 16, 2022, Royal Byron was served a copy of the Complaint and Exhibits "A"- "E". (Exhibit F). On July 18, 2022, in an apparent retaliatory response to complaints provided by current/former students, Mr. Byron immediately emailed those students who filed petitions/complaints notifying them that they are now "withdrawn" from the "Nevada First Barber School" or "The Art of Barbers School." ("Exhibit G; First Supplement to Exhibit B; First Supplement to Exhibit C; First Supplement to Exhibit D; First Supplement to Exhibit E).
- 14. Additionally, the emails list "conflict of interest" as the reason for the students' "withdrawal". ("Exhibit G; First Supplement to Exhibit B; First Supplement to Exhibit C; First Supplement to Exhibit D; First Supplement to Exhibit E") However, at no time material to the First Amended Complaint and Notice did Mr. Byron verify this "conflict of interest" finding with the Board before issuing immediate disciplinary action. At no time material to this Complaint and Notice did Mr. Byron attempt to exercise alternative options regarding the placements of those students who filed complaints/petitions until this matter was resolved. Also, at no time material to this Complaint and Notice was Mr. Byron otherwise authorized by the Board to issue immediate disciplinary action.
- 15. Furthermore, the language of the "withdrawal" letters submitted to each student/former student who filed a petition/complaint appear to be vague and ambiguous as the reason for "withdrawal". Despite this, all letters were forwarded to the Board without additional clarification ("Exhibit G; First Supplement to Exhibit B; First Supplement to Exhibit C; First Supplement to Exhibit D; First Supplement to Exhibit E).
- 16. Moreover, in an enforcement of Mr. Byron's order, Mr. Ray Lewis escorted those students who filed complaints/petitions off the "Art of Barbers school" premises

and with his signature forwarded the withdrawal package to the Board on Mr. Byron's behalf. Additionally, in an enforcement of Mr. Byron's order, Mr. Henry Dollar escorted students who filed complaints/petitions off the "Nevada First Barber School" premises and forwarded the withdrawal package to the Board on Mr. Byron's behalf.

## III. <u>VIOLATIONS</u>

#### First Claim for Relief

- 17. Paragraphs 1-16 are incorporated here by reference.
- 18. Respondent is subject to discipline before the Board pursuant to NRS 643.200(b) and NRS 643.200(f) for (1) failing to properly relaunder towels and/or instruct his students to relaunder towels that are used on patrons/members of the public and (2) failing to properly immerse and/or instruct his students to properly immerse all barbering utensils used on patrons/members of the public in either boiling water, a solution of 2 percent carbolic acid, or its equivalent after daily use.

#### Second Claim for Relief

- 19. Paragraphs 1-16 are incorporated here by reference.
- 20. Respondent is subject to discipline before the Board pursuant to NAC 643.355(1)-(2) and NAC 643.355(4) for (1) failing to properly clean and/or instruct his students to properly clean implements/utensils used on patrons/members of the public; (2) failing to use soap or detergent on implements/utensils after daily use on patrons/members of the public; (3) failing to provide students soap or detergent to students for implements/utensils used on patrons/members of the public; (4) instructing students to "sanitize" utensils with only water before and after daily use on patrons/members of the public; (5) reusing and/or requiring students to reuse

contaminated disinfectant after greater than one day on a patron/member of the public not in accordance with instructions on the manufacturer's label and (6) reusing and/or requiring students to reuse implements/utensils previously placed in disinfectant but not sanitized with boiling water, solution of 2 percent carbolic acid, or its equivalent.

#### Third Claim for Relief

- 21. Paragraphs 1-16 are incorporated here by reference.
- 22. Respondent is subject to discipline before the Board pursuant to NAC 643.570 for failing to comply with the requirements of NAC 643.355 when Respondent (1) failed to properly clean and/or instruct his students to properly clean implements/utensils used on patrons/members of the public; (2) failed to use soap or detergent on implements/utensils before use on patrons/members of the public; (3) failed to provide students soap or detergent to students for implements/utensils used on patrons/members of the public; (4) instructed students to "sanitize" utensils with only water before and after use on patrons/members of the public; (5) reused and/or required students to reuse contaminated disinfectant after use on a patron/member of the public not in accordance with instructions on the manufacturer's label and (6) reused and/or required students to reuse implements/utensils previously placed in disinfectant greater than one day but not sanitized with boiling water, solution of 2 percent carbolic acid, or its equivalent.

### Fourth Claim for Relief

23. Paragraphs 1-16 are incorporated here by reference.

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Respondent is subject to discipline before the Board pursuant to NAC 24. 643.620(1) for (1) failing to provide properly functioning lathering machines for every two barber's chairs in either of Respondent's barber schools and/or (2) failing to replenish any lathering machines in either of Respondent's schools with the required soap/detergent.

### Fifth Claim for Relief

- 25. Paragraphs 1-16 are incorporated here by reference.
- Respondent is subject to discipline before the Board pursuant to NAC 26. 643.710(1)(a)(b) by failing to provide (1) adequate records of dates and hours of attendance of students enrolled, suspended, expelled, or previously expelled and later permitted to reenter in Respondent's schools and (2) adequate records of all hours devoted by Respondent's students in the classroom, including those suspended, expelled, or previously expelled and later permitted to reenter.

### Sixth Claim for Relief

- 27. Paragraphs 1-16 are incorporated here by reference.
- 28. Respondent is subject to discipline before the Board pursuant to NAC 643.690(1)(2)(a) for (1) ordering the suspension or expulsion of students enrolled in either the "Nevada's First Barber School" or the "Art of Barbers School" without providing notice to each student of his or her right to appeal the action pursuant to NAC 643.700 and (2) ordering the suspension or expulsion of students enrolled in either the "Nevada's First Barber School" or the "Art of Barbers School" for a period greater than two (2) days without written notice of the action, and/or written notice of the

reasons for the action, and/or written notice of the date in which the student may reenter either barber school.

#### Seventh Claim for Relief

- 29. Paragraphs 1-16 are incorporated here by reference.
- 30. Respondent is subject to discipline before the Board pursuant to NAC 643.680(2) when Respondent adopted and enforced rules outside the scope of NRS 643 and/or NAC 643 that governed the conduct of students enrolled in either of Respondent's schools without Board approval and (2) when Respondent enforced rules either outside the scope of NRS 643 and/or NAC 643 or within the scope NRS 643 and/or NAC 643, but enforced said rules in an arbitrary and capricious manner without Board approval.

#### Eighth Claim for Relief

- 31. Paragraphs 1-16 are incorporated here by reference.
- 32. Respondent is subject to discipline before the Board pursuant to NRS 643.177(1)(e) for failing to comply with the provisions of NRS 643.200(b), and/or NRS 643.200(f), and/or NAC 643.355(1)-(2), and/or NAC 643.355(4), and/or NAC 643.620(1), and/or NAC 643.710(1)(a)(b), and/or NAC 643.690(1)(2)(a) and/or NAC 643.680(2) in Respondent's ownership and operation of the "Nevada's First Barber School" and/or the "Art of Barbers School".

### Ninth Claim for Relief

33. Paragraphs 1-16 are incorporated here by reference.

34. Respondent is subject to discipline before the Board pursuant to NRS 643.1716 for (1) failing to comply with the requirements of NRS 643.200(b), and/or NRS 643.200(f) pertaining to the relaundering of towels used on patrons/members of the public and sanitation of implements/utensils used on patrons/members of the public as a licensed barber, and/or licensed instructor and/or licensed barber school owner, (2) failing to comply with the regulations adopted by the board, including NAC 643.355(1)-(2), and/or NAC 643.355(4), and/or NAC 643.620(1), and/or NAC 643.710(1)(a)(b), and/or NAC 643.690(1)(2)(a) and/or NAC 643.680(2) as a licensed barber, and/or licensed instructor and/or licensed barber school owner.

#### Tenth Claim for Relief

- 35. Paragraphs 1-16 are incorporated here by reference.
- 36. Respondent is subject to discipline before the Board pursuant to NRS 643.185(1)(a) and NRS 643.185(1)(c) for (1) violating NRS 643.200(b), and/or NRS 643.200(f), and/or NAC 643.355(1)-(2), and/or NAC 643.355(4), and/or NAC 643.620(1), and/or NAC 643.710(1)(a)(b), and/or NAC 643.690(1)(2)(a) and/or NAC 643.680(2) as a licensed barber, licensed instructor, and/or licensed barber school owner.

#### IV. DISCIPLINE AUTHORIZED

- 37. NRS 643.185 provides the grounds for disciplinary action, authorized disciplinary action, and provides as follows:
  - 1. The following are grounds for disciplinary action by the Board:
    - (a) Violation by any person licensed pursuant to the provisions of this chapter of any provision of this chapter or the regulations adopted by the Board.
    - (b) Conviction of a felony relating to the practice of barbers.
    - (c) Malpractice or incompetency.
    - (d) Continued practice by a person knowingly having an infectious or

7. Each violation discovered upon inspection constitutes a separate count for the purposes of imposing the fines set forth in this section.

#### V. RELIEF SOUGHT

- 41. Based upon the allegations contained herein, the Investigating Board Member prays for relief as follows:
  - a. That the Board takes action against Respondent's personal barber license pursuant to NRS 643.185(1)(2)(b) by revoking the Respondent's license for no less than one (1) year. It is further requested that only upon completion of the one (1) year revocation period and upon the filing of a formal petition by Respondent to the Board, will the Board then consider for possible action the reinstatement of Respondent's personal barber license.
  - b. That the Board takes action against Respondent's instructor license pursuant to NRS 643.185(1)(2)(b) by revoking the Respondent's license for no less than one (1) year. It is further requested that only upon completion of the one (1) year revocation period <u>and</u> upon the filing of a formal petition by Respondent the Board, will the Board then consider for possible action the reinstatement of Respondent's instructor license.
  - c. That the Board takes action against Respondent's license to operate "Nevada's First Barber School" and Respondent's license to operate "The Art of Barbers School" pursuant to NRS 643.185(1)(2)(b) by revoking <u>each</u> license for no less than one (1) year. It is further requested that only upon completion of the one (1) year revocation period\_and upon the filing of a formal petition by Respondent to the Board, will the Board then consider for possible action the reinstatement of Respondent's license to operate "Nevada's First Barber School" and Respondent's license to operate "The Art of Barbers School".
  - d. That pursuant to NRS 643.185(1)(2)(c) the Board impose an

administrative fine up to \$1,000.00 for each violation of NRS 643 and for each violation of NAC 643 for a total administrative fine of \$10,000.00.

- e. That pursuant to NRS Chapter 622, the Board imposes the costs of the proceeding upon Respondent, including investigative costs and attorneys' fees, if the Board otherwise imposes discipline on Respondent.
- f. Further, the Investigating Board Member requests that the Board take such disciplinary action as it deems proper and just under the circumstances.

### VI. NOTICE OF HEARING

PLEASE TAKE NOTICE that a disciplinary hearing has been set to consider the Administrative Complaint against the above-named Respondent in accordance with Chapters 233B and 643 of the Nevada Revised Statutes and Chapter 643 of the Nevada Administrative Code.

THE HEARING WILL TAKE PLACE on August 15, 2022, commencing at 9:00 a.m., or as soon thereafter as the Board is able to hear the matter, at Comfort Inn & Suites, located at 475 Marks Street, Henderson, Nevada 89014; Room: Sierra Mojave Meeting Room.

Your hearing may be continued until later in the day or postponed to an alternative date should unforeseen circumstances occur. It is your responsibility to be present when your case is called. If you are not present when your hearing is called, a default may be entered against you and the Board may decide the case as if all allegations in the complaint were true. If you have any questions, please call Antinette Maestas, Secretary/Treasurer at 702-456-4769.

YOUR RIGHTS AT THE HEARING: except as mentioned below, the hearing is an open meeting under Nevada's Open Meeting Law and may be attended by the public. After the evidence and arguments, the Board may

conduct a closed meeting to discuss your alleged misconduct or professional competence. A verbatim record will be made by a certified court reporter. You are entitled to a copy of the transcript of the open and closed portions of the meeting, although you must pay for the transcription.

As the Respondent, you are specifically informed that you have the right to appear and be heard in your defense, either personally or through your counsel of choice. At the hearing, the Board has the burden of proving the allegations in the complaint and will call witnesses and present evidence against you. You have the right to respond and to present relevant evidence and argument on all issues involved. You have the right to call and examine witnesses, introduce exhibits, and cross-examine opposing witnesses on any matter relevant to the issues involved.

You have the right to request that the Board issue subpoenss to compel witnesses to testify and/or evidence to be offered on your behalf. In making the request, you may be required to demonstrate the relevance of the witnesses' testimony and/or evidence.

Other important rights you have are listed in NRS 643.010 through 643.240 NRS Chapter 233B, and NAC 643.005 through 643.780. The purpose of the hearing is to determine if the Respondent has violated NRS 643 and/or NAC 643 and if the allegations contained herein are substantially proven by the evidence presented and to further determine what administrative penalty, if any, is to be assessed against the Respondent, pursuant to NRS 643.185 and/or NRS 643.1717 and/or NAC 643.521 and/or NAC 643.780 and/or NRS.622.400.

DATED this 7th day of August 2022

By: <u>/s/Joe Foley</u>
Joe Foley
Investigating Board Member

CERTIFICATE OF SERVICE I certify that I am an employee of the State Board of Nevada Barber's Health & Sanitation Board, and that on August 8, 2022, I submitted for email and Certified Mail a true and correct copy of the foregoing SECOND -AMENDED COMPLAINT AND NOTICE OF HEARING, addressed to the following: CARL E.G. ARNOLD 1428 South Jones Blvd Las Vegas, Nevada 89146 Email: carl@cegalawgroup.com Attorney for Respondent, Royal Byron An Employee of the State Board of Nevada Barber's Health & Sanitation Board